

Minutes & Actions

Western Downs Regional Community Consultative Committee

Meeting Minutes

June 13th 2013

Miles Trade Training Centre, Miles State High School, Miles 2pm-5pm

Initial	Name	Position / Company	Attend	Apology
MEMBERS				
KM	Kerry Mulholland	Chairman	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CR	Craig Rutledge	Director Regional Investment and Projects, DSDIP	<input checked="" type="checkbox"/>	<input type="checkbox"/>
GS	Glenn Strandquist	Miles Chamber of Commerce	<input type="checkbox"/>	<input checked="" type="checkbox"/>
JJ	Jason Johnston	CCCI	<input type="checkbox"/>	<input checked="" type="checkbox"/>
BW	Ben Wiltshire	Miles Police	<input type="checkbox"/>	<input checked="" type="checkbox"/>
AG	Arthur Gearon	AgForce	<input type="checkbox"/>	<input checked="" type="checkbox"/>
CB	Cecily Brockhurst	Murilla Community Centre	<input checked="" type="checkbox"/>	<input type="checkbox"/>
DG	Doreen Goldsmid	Chinchilla Family Support Centre	<input checked="" type="checkbox"/>	<input type="checkbox"/>
JB	Rev Jeff Balnaves	Community	<input checked="" type="checkbox"/>	<input type="checkbox"/>
KG	Kel Gaske	Community	<input checked="" type="checkbox"/>	<input type="checkbox"/>
GM	Cr George Moore	WDRRC	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CH	Cr Charlene Hall	WDRRC	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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			<input type="checkbox"/>	<input type="checkbox"/>
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SECRETARIATE and SUPPORT STAFF				
RB	Rob Hart	Origin – Regional Manager	<input checked="" type="checkbox"/>	<input type="checkbox"/>
SB	Scott Bird	Origin – Regional Community Relations Manager	<input checked="" type="checkbox"/>	<input type="checkbox"/>
SP	Sarah Parkinson	Origin – Local Government Advisor	<input checked="" type="checkbox"/>	<input type="checkbox"/>
KW	Kent Weastell	Origin – Community Investment Lead	<input checked="" type="checkbox"/>	<input type="checkbox"/>
AW	Alison White	Origin – Social Development Manager	<input checked="" type="checkbox"/>	<input type="checkbox"/>
INVITEES and PROXYS				
EK	Erin Kill	Miles Police	<input checked="" type="checkbox"/>	<input type="checkbox"/>
RP	Rachael Pascoe	CCCCI	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Ref	Item
1.	<p>Meeting open – 2.10pm</p> <p>APOLOGIES</p> <ul style="list-style-type: none"> As per the sheet <p>MEMBERSHIP</p> <ul style="list-style-type: none"> Proxys: Rachel Pascoe on behalf of the CCCI and Erin Kill on behalf of the Miles Police. New members: n/a Resignations: n/a <hr/> <p>SAFETY ITEM - Origin</p> <ul style="list-style-type: none"> SB discussed In Vehicle Monitoring Systems (IVMS) breaches and the need to educate third parties on their use in vehicles. RH spoke about a contractor at Condabri which has had several minor incidents relating to safe practices. The decision was made to stand down the company to address the issues. While the schedule is critical, RH said safety would not be compromised. RH also mentioned the competitive initiatives which had been implemented to improve safety practice on drill rigs.
2.	<p>Confirmation of minutes</p> <p>MINUTES</p> <ul style="list-style-type: none"> KM asked the committee to formally consider the 7 March meeting minutes. The committee adopted the minutes as a true and accurate record.
3.	<p>Update on actions from March meeting</p> <ul style="list-style-type: none"> CR to discuss telecommunications issues with WDRC regarding the R4R program. CR said a range of issues with telecommunications locally were raised at the last meeting and the question was asked if this could be supported by the Royalties for Region (R4R) program. CR detailed that this was unlikely as telecommunications is a private enterprise the R4R program is not designed to support private enterprise. Unless it is a Council owned asset, Council would not apply to R4R for this. CR has spoken to some smaller telecommunications companies that are interested in coming into the region. Larger companies are supporting the area now, however, not to the level desired. GM advised it is not WDRC's business to provide telecommunications. There are a number of companies in the region wanting to upgrade infrastructure. SB to communicate message re: CB channel use throughout operations in tool box meetings. SB advised that following the last meeting this message was sent out at the morning toolbox meetings addressing behaviour and language expectations. SB said that the simultaneous operations team (SIMOPS) team had recently clearly defined the open channels and the channels that the project is using. This also identified cross-overs with third parties to be addressed.
4.	<p>Project presentation (Rob Hart)</p> <p>Australia Pacific LNG Upstream on track and work 38.5% complete</p> <p><u>Key Activities (last 90 days)</u></p> <p>Drilling</p> <ul style="list-style-type: none"> March progress was impacted by weather, however, April progress was on track for drilling with improved weather conditions (2% actual downtime versus an allowance of 12%). Currently 16 drill rigs working on the project (7 new this year). Number of rigs expected to increase to 22 by the end of the year.

Gathering

- At the end of April there were 1142 (vs a target of 1080) wells scouted (an increase of 54) and 1043 (vs a target of 994) wells released for detailed design.
- Gathering covers water, gas and telecommunications pipes to each well.

Facilities

- Leak testing (with construction water) commenced for the first brine pond and liner installation for the second brine pond was completed at Condabri.

Pipelines

- The first hydrotest on the main pipeline (30km) was successfully completed, welding on the main pipeline has reached kP125 (Cracow) and lowering-in has reached kP96 (Rocky Bar State Forest)
- Rehabilitation of main pipeline is now beyond the WDRC region.

Map of Condabri

- Building a gas plant at Reedy Creek and therefore Yuleba-Taroom Road is very busy.
- Discussed horizontal flare being installed as part of gas plant development at Condabri.

Q: Is the flare process ongoing?

A: The flare is designed to maintain a flow of gas from the field in the event that a compressor is shut down or closed for preventative maintenance.

Q: What is the size of the easement for the pipes?

A: Main pipeline 40m. Gathering 25m. Water pipeline 20m. APLNG aim to reduce it as much as possible, however, there is a need to be able to drive up either side of it for maintenance.

Miles Airport

- Construction expected to finish end of July with the view to being operational 1st August 2013.
- APLNG are funding the upgrade while WDRC will own it and operate it.

Road Traffic

- Major road upgrades to continue to transpire in the region in partnership with WDRC including:
- Miles Airport construction continues to progress with an anticipated completion date July 2013. First flights commencing in August.
- Traffic complaints are increasing in line with kilometres driven. Top traffic complaints include unsafe/bad driving, condition of road & noise.

Amount of traffic on the roads, causing an increase in traffic complaints received which usually relate to poor behaviours by contractors. If the vehicle can be identified, APLNG take action with the company. Do not want poor behaving contractors.

SB discussed the 'contact us' campaign to be launched shortly. Discussed the number of complaints received and recorded (5 for May) versus what is informal and not recorded.

SB explained APLNG is working on:

(1) Improving our internal recording and tracking system, with a new system recently implemented.

(2) A new 'contact us' campaign over the next 3 months educating the community about

how to contact us which allows us to address and close out issues and complaints.

(3) Re-commencing Darren Lockyer "Every day is Game Day" radio campaign to remind APLNG employees and contractors of expectations around how they operate and how they drive in the community.

Community Engagement Activities

- Community Skills Scholarship applications closed June 1st – 57 applications received. Interviews to be held in mid-July with scholarships to be awarded in September.
- Participated in 2013 Regional Shows at Roma, Miles and Chinchilla including indirect engagement of over 13,000 attendees and direct engagement with 370 participants in the Origin of Gas Quiz.
- Over 250 people have attended an Origin of Gas Tour to Spring Gully & Talinga reporting a 93% satisfaction rating and 66% improvement in their knowledge of CSG Operations. Tours are now being held quarterly.
- Supplier Roadshows in Roma, Chinchilla, Toowoomba and Biloela were conducted in May with excellent attendance. RH discussed local businesses which have won the local farm supplies and fencing contracts. RH emphasised that it is a lengthy process to become pre-qualified to work with the project, however there are generations of work for the future. SB discussed Maguire's Coaches which now has more than 70 staff and is a real success story as far as growing with the opportunities from a school bus run.
- Volunteer Program launch in new financial year. "Local Hands" will enable local employees to volunteer during work hours up to 5 consecutive days a year ie for the Queensland Rural Fire Service.
RH mentioned that train a lot of our own staff to deal with fire (60 people approx for bush fires on APLNG properties) – part of the training which is quite comprehensive, and involves volunteering for local rural fire brigade.
- Regional Leadership and Community Achievement Awards – APLNG / Origin is a key sponsor in 2013. SB is encouraging nominations, particularly in the area of volunteering.

Q: The shortage of local volunteers was brought up at the local Chamber meeting recently. How are you engaging with the local organisations ie SES?

A: Have had approval to go through state departments first, and next phase is speaking to the locally based organisations.

Q: Is water still an issue?

A: RH said that APLNG are using water at Condabri and in between Talinga and Condabri a pipe is being put across the river to Monreagh dam. There will be a pipeline of 22kms along Fairymeadow Road for a 'water to landholders' program. APLNG is providing substantial incentives for farmers to go from dry land farming operation to irrigation. Shortly APLNG will have the agreements.

Construction of the pipeline is to start in August and finish at the end of the year. It is expected that we will stop pumping water into the Condamine river and start connecting the pipeline to commence distribution of water Q1 2014. This will pump up to 60 meg / day.

Q: Is there any discussion with WDRC regarding utilising this water?

A: It is too far away and WDRC only require 1 meg / day. The main strategy at Reedy Creek will be to reinject into the aquifer.

Q: Is the reinjection water treated or the same as what came out?

A: The water is not reinjected back straight out of the water treatment facility as it is too clean, some compounds are added back in.

Q: What is happening with brine?

A: RH to be part of steering committee to look at options including creating salt and selling it off commercially, piping back to the sea, and soda ash options.

Q: Are you at your peak workforce?

A: Yes. Some contractors (ie pipeline) are now moving onto other regions.

Q: How rapidly are you coming back to your base workforce?

A: It will be a slow process as there are still 6 gas plants to finish yet. APLNG will still be really busy until mid 2015 and are also increasing the number of rigs. APLNG are currently working on workforce planning numbers for the 'sustaining phase.' SB advised there are currently 600 direct Origin employees of which 210 are local residents.

Discussion ensued regarding the temporary construction camps which have been established outside of towns to alleviate housing pressure. RH discussed there is development progressing in Miles. Roma rents have come back considerably.

5. Social performance review and upcoming project discussion

- AW introduced herself and her role as the Social Development Manager.
- Discussed the 2-3 key areas that APLNG are currently interested in for developing SIMP programs including health, local business and childcare.
- AW facilitated a brain storm around each of these three key areas:

1. Health – an area APLNG want to pay more attention to including health services provision, mental health impacts.

Community members spoke about the following:

- Continuity of care is an issue – changing of doctor's particularly for older people.
- Mental health as far as access to immediate health assistance (ie after hours). What is currently available is only via phone.
- Shortage of doctors (3 in Miles) – doctors are getting burnt out within the community.
- Discussed there is a back-up from resource industry as they utilise local services to obtain medicals. AW said there are some on-site camp medical services – Aspen – to address this.
- Miles doctors are now meant to be covering Wandoan.
- Radiography – discussed need to enhance x-ray services instead of transporting people to Dalby and Toowoomba. Equipment and training are required.
- Mental health is a large issue as there is a lot of stress and grief in the community. Discussed the issue with "visiting services" which are difficult to secure for a client.
- Spoke about the role the community centres play in mental health and that the communities are very lucky to have these. It is critical that they are assisted to be resourced into the future.
- Visiting / travelling services do not work as there is a lack of continuity of care. People are not comfortable talking to them.
- Discussed Queensland Health seems to be really a transporter to fly people out to Toowoomba and Brisbane, even from Roma which is a larger centre.
- Believe health services have decreased in services overall which is not necessarily related to the resource industry.
- Population pressure is adding to the strain.

2. Local business – particularly looking outside of the supply chain.

- 5 hairdressers, 2 shoe shops were sustained in Chinchilla for 20+ years. There is now only 1 dress shop now and 3 hairdressers left. You cannot buy a pair of school shoes in Chinchilla. Discussed if this was a result of broader economics and changing retail or the resource industry impacts.
- Staffing is an issue.
- Lower income levels have been forced out of the communities and they were the ones the sustaining the community.
- Discussed people coming off shift do their shopping away from the local towns.
- Impact of online shopping.
- Roma has increased the size and number of its retail stores. Discussed if this is a result of road improvement.
- With opportunity comes competition – Woolworths and Target coming to Chinchilla.
- Shop rents have increased.
- Discussed why people would persist with a small business when you can join the resource industry.
- RH asked if it was a shift in service? New restaurants and the service industry are doing well. Discussed whether it was a change in the type of business you can sustain.
- GM raised suppliers are still not being paid for 90 days. RH said that we have Willie McLean, supplier liaison officer, to address things like this.
- Tourism – normally caravan parks would have 50 vans in there tonight and now there's only 2 caravan spaces. Losing the diversity and the tourism. The Miles Historical Village is feeling it. Disgruntled travellers are trying to obtain accommodation. Caravan parks are changing to cabin parks. Discussed 'free camping' potential.
- Discussed the need to know what the clientele is for the motels.
- RH said the project's goal is to move people out of the rental properties into the camps.
- KW discussed that by addressing one issue this has another flow on affect to another issue. We are currently at a peak which will remain so for a period of time. KW asked what happens if we build housing for this, what happens post-peak?

Q: What has happened to the APLNG subsidised rental scheme?

A: KW advised that this scheme required the support of the landlords. We only managed to get 3 houses on to the scheme. This is not a sustainable model.

RH confirmed APLNG are looking at another affordable housing project.

KW advised APLNG is negotiating directly with the WDRC Housing Trust. If land becomes available, will look at it in Miles. KW emphasised that building houses will take time regardless. The next project APLNG do will be in the Maranoa and then will look at coming back to WDRC as soon as APLNG can get the information to make a fully informed decision.

3. Childcare specifically – interested in for future planning or adjusting programs:

- Childcare places are at a premium.
- Chinchilla new Kindergarten has space for another 20 children for next year.
- Miles is totally booked at the Childcare Centre with a waiting list. Looking at upgrading the building next door to become a Kindergarten.
- Family Day Care has decreased where a person runs child care from their own

	<p>home. The Murilla Community Centre used to have 5 in Miles and now there are none as the expectations and the demands from the Department are onerous. There is currently Family Day Care in Wandoan, Condamine and Dulacca.</p> <p>Discussed the potential of providing front end support to make it more attractive to become a Family Day Care provider.</p> <ul style="list-style-type: none"> - Staff at the childcare centres work hard and have minimum certification requirements. <p>AW would like to reality check what APLNG have heard against what we are planning for the next 12 months to ensure we are being as effective as we can be. AW to report back once we have been through this information. ACTION</p> <p>ACTION SP to facilitate further conversations between AW and local community members.</p>
6.	Updates from members
	<p>Emergency Services</p> <ul style="list-style-type: none"> - Traffic has increased and as a result more time is being spent on traffic including more time on the highway, less time in town. - Pubs are busier which leads to more disturbance. - Break and enter figures and property offences have decreased over time, while assaults and disturbances and traffic offences are up. <p>Community</p> <ul style="list-style-type: none"> - Increase in break and enters at the local football club. - Brawls in the public car park with contractors. - We have benefited directly from Origin staff being able to volunteer. Look forward to the volunteering program being launched. - Rents are an ongoing issue. - Concerned about big houses being built in Chinchilla on small blocks which is not the long term look of a country town. Families in future will want space – minimum 800m2. Dynamics of the town are changing. - Still not seeing money spent on social infrastructure that is required. <p>Chinchilla Community Centre</p> <ul style="list-style-type: none"> - Housing number 1 issue. - Our increase in clientele is astounding, between April and May have had 70 more clients through the door. - Family relationship breakdown is increasing and we now have a couples counsellor who is able to visit. - Has put a lot of added stress on the centres themselves. As much as companies do not want to fund wages, some how we need to be looking after the vulnerable in our communities. - Chinchilla is attracting families (increase in primary school centre) however there is no local paediatrician. Need to keep services to match population. <p>Community</p> <ul style="list-style-type: none"> - Continuing stresses. - Increasing uncertainty, fear of what might happen if something goes wrong. - Wandoan has a different set of concerns. - Discussed people have been asking about fracking. There is a misunderstanding around the amount of fracking occurring. <p>WDRC (Cr George Moore)</p> <ul style="list-style-type: none"> - Housing biggest issue in Miles, Wandoan, Chinchilla and Tara. - There is uncertainty around water in Miles. - WDRC are currently trying to get an increase in water allocation. - The main focus of this year's budget will be on the provision of infrastructure to stay ahead. - There are health pressures.

New town plan currently at the State and is expected soon.

State Government

- Regional plan will be out for comment shortly.
- R4R – APLNG supported a number of projects which will be great. The next R4R program has not been announced. There will be some changes to the program while fundamentally it remains same. Highly encourage APLNG to work with Council again. Increased to a 6 week program. Discussed Origin's contribution and commitments.
- There will be new policy involving changes to Social Impact Management Plans. AW said APLNG will have the opportunity to discuss with the Coordinator General's office.
- In the last 12 months nationwide there has been a real shift in investment confidence. We have been in boom times in Australia for the last 10 years with coal and iron ore the driving force. It is currently difficult to get new greenfield sites up and for major projects to invest.

Murilla Community Centre

- People coming through the door at the Centre is increasing daily.
- Families are leaving as nowhere to live.
- Family breakdown, alcohol, domestic violence has been increasing.
- Support services a battle.
- Uncertainty about what's happening with the town, water supply- ran out of water not too long ago. These are uncertain times.
- Recruitment of staff challenging as they need somewhere to live. It is a vicious circle.

7. Community queries and feedback

Q: There appears to have been some subsidence after a pipe has been put down on Fairymeadow Road?

*A: RH will investigate and advise. **ACTION***

Q: What is going on between Origin and Arrow?

*A: RH advised that he does not know at this stage. SB to investigate and advise. **ACTION***

Q: How is the Miles Ahead program going in Miles?

A: KW advised the first quarterly review has just been completed. The program is currently working with 13 local businesses in Miles. The pilot program is designed to provide holistic support to small to medium businesses in Miles. Helen Black has been employed to work 2 days per week and provides support around marketing, business planning, finance, book keeping and so on. She does have an operational budget to bring in experts as required. APLNG have committed to a year, with the possibilities to roll over to another year depending on results. Key KPIs include increased turn over, increased profit margin and staff retention.

8. Meeting close – 5:10pm

- Next Meeting
- Date: Thursday 12th September
- Time: 2-5pm
- Venue: Chinchilla RSL, Chinchilla
- Chairperson: Kerry Mulholland